Sergeants Promotional Exam Study Materials

	Operations BART Rules & Procedures Manual – (Orange Book)
	BART PD Policies and Procedures Manual – Effective 9/11/12
	Peace Officer Bill of Rights/Ca Government Code Sections 3300 – 3312
	Final Report BART Management Audit, National Organization of Black Law Enforcement Executives, located on BART website, www.bart.gov
	Community Oriented Policing & Problem Solving, Definitions & Principles, Crime and Violence Prevention Center California Attorney General's Office (Handout)
	Good to Great Policing – Application of Business Management Principles in the Public Sector (COPS – PERF) – By: Chuck Wexler, Mary Ann Wycoff, and Craig Fischer (Handout)
	Maximizing the Benefits of Reform: Integrating Compstat and Community Policing in America (U.S. Department of Justice, COPS Office) – By: James Willis, Stephen D. Mastrofski, Tammy R. Kochel & Center for Justice Leadership and Management George Mason University (Handout)
	Supervisor's Guide – To documentation and file building for employee discipline (new revised and expanded edition) by: Ronald C. Rudd and Joseph J. Woodford
	Who Moved My Cheese? – By: Spencer Johnson, M.D., foreword by Kenneth Blanchard, Ph.D.
	Multicultural Law Enforcement - By: Robert M. Shusta, Deena R. Levine, Philip R. Harris, and Herbert Z. Wong (Chapters 1, 2, 3, 14, & 15)
	The Fifth Discipline – The Art & Practice of the Learning Organization – by: Peter M. Senge (Chapters 4 through 12)
	Character and Cops – By: Edwin J. Delattre (Chapters 1 through 8)
П	The Tipping Point – by: Malcolm Gladwell (Chapters 2, 3, 4, 5, 7, & 8)